

MessageStats™

Essential Intelligence for Exchange and Unified Communications

Detailed usage and system reporting for BlackBerry Enterprise Server, Windows Mobile, Microsoft Office Communications Server 2007, Microsoft Exchange, Outlook Web Access, Sendmail/Postfix and Quest Archive Manager

The evolution of e-mail into a platform for Unified Communications (UC) means that Exchange administrators now have to worry about more than just Exchange e-mail. Despite the economic downturn, the demand for mobility continues to be strong. Office Communications Server (OCS), BlackBerry and Windows devices may create reporting headaches. To make decisions, administrators and managers rely on usage information

from Exchange and the applications that depend on it. Administrators are looking for a single solution to reduce the complexity of daily reporting, identify anomalies and produce ad hoc reports across legacy and newly-implemented platforms.

Quest MessageStats™ provides essential intelligence on the total messaging environment. From a single interface for Microsoft Exchange, OCS, Outlook Web Access and Windows Mobile, as well as BlackBerry, Sendmail/Postfix and Quest Archive Manager, thousands of organizations use MessageStats daily to gather insight, defend SLAs, simplify migrations and audits, as well as predict and eliminate problems to maintain system performance.

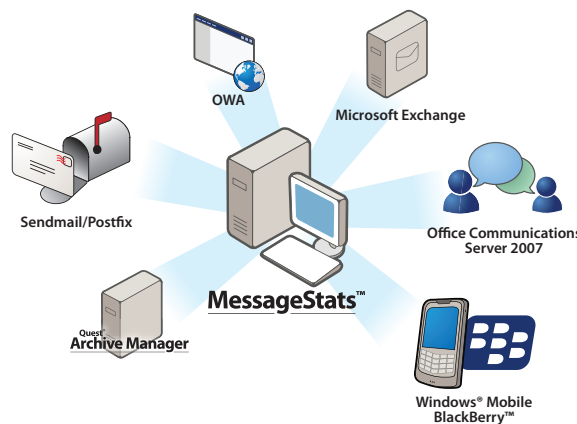
MessageStats helps you manage the messaging environment and control costs by:

Providing detailed system insight

Easily gather intelligence about your entire messaging infrastructure from one solution. MessageStats provides reports on Exchange, BlackBerry, OCS, OWA, Windows Mobile/ ActiveSync and more. All platform reporting is visible from a single console - "a single pane of glass."

Reporting on multiple platforms

As instant messaging, audio/visual conferencing and VoIP grows, MessageStats identifies Office Communications Server trends. Use MessageStats to create, adjust and subscribe to custom reports across multiple platforms that are easily understandable by managers and business units.



"I couldn't believe the power of it [MessageStats]. I can generate reports of our top ten message policy offenders, do mailbox profiles and quickly discover who is using the Outlook inbox for document retention instead of moving documents to a home directory. The granularity of MessageStats is incredible."

-Chris Fallin
Client Server Technology Manager
Ministry Health Care

"[MessageStats helps us] get a quick view of how much storage we have and how much we're using, so we can manage it better. By giving us these reports, MessageStats will help us save money on storage and server purchases."

-Zulfikar Fanuswala
Systems Engineer for Messaging
and Collaboration
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- Eliminates the complexity of managing multiple platforms by reducing the number of reporting solutions
- Makes ad hoc reporting faster, without the need to write Exchange PowerShell scripts to respond to user/management requests
- Provides the information needed to help management cut costs and justify investments
- Predicts problems and reports on throughput issues to help maintain system availability and performance
- Provides the data needed to defend service level agreements (SLAs)
- Simplifies security and compliance audits by reporting on subject lines, domains and IM usage, using industry best practices and guidelines
- Makes migrations faster and less stressful by helping you plan for server capacity and inventory the current and new environments

Monitoring the total environment

MessageStats allows you to track and forecast server growth. It provides an inventory of the current environment to help you determine when to acquire new storage and plan for future upgrades. With MessageStats, you can observe and track e-mail quotas, message sizes, public folders, distribution lists, and contacts, as well as monitor mailbox configuration and use. You can also optimize operational efficiencies by finding and eliminating unused accounts, mailboxes and servers, as well as identifying underused stores, devices and storage.

Defending SLAs

MessageStats enables you to demonstrate that service level agreements (SLAs) are achieved and maintained. MessageStats provides summaries and detailed data on delivery times, resource usage, capacity, storage, quotas, audited mailboxes/domains, distribution lists, public folders, and more.

Meeting compliance requirements

Get through the next audit quickly by providing regulation-specific and internal control reports. MessageStats reports on keywords, message-level history of all SMTP domain traffic, as well as message header information. Enable appropriate access to business managers, other administrators, legal and human resources.

Simplifying migrations

Make migrations faster and less stressful by planning for server capacity and inventorying the current and new environments. MessageStats assesses usage and availability before, during and after a migration so you have the intelligence needed to confidently plan and reduce risk.

Deploying quickly

MessageStats' small, non-intrusive footprint simplifies deployment, even in large, distributed organizations. No client installation is required.

About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart systems management products—helping our customers solve everyday IT challenges faster and easier. Visit www.quest.com for more information.



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SYSTEM REQUIREMENTS

Operating Systems:

- Windows Server 2003 SP2
- Windows Server 2003 R2
- Windows Server 2008

Note: Windows Server 2008 is supported for MessageStats Database and MessageStats Reports installations only.

Microsoft Exchange Server:

- Microsoft Exchange 2007
- Microsoft Exchange 2003
- Microsoft Exchange 2000

Platform:

- Pentium 4 or greater, running a minimum speed of 2.4 GHz

Memory:

- 2 GB

Disk Space:

- Minimum 250 MB

* Additional space varies depending on the size of the database, tracking log cache, application logs, and task documents.

Additional Software:

- Exchange System Manager (ESM) 2000 SP3 or ESM 2003 SP2
- Microsoft .NET Framework 1.1 or 2.0
- IIS 5.0 or 6.0
- SQL Server 2000 SP4, SQL Server 2008 or SQL Server 2005
- MDAC 2.7 SP2 Refresh
- Internet Explorer 6.0, 7.0 or 8.0
- Sendmail version 8.9.0
- Sendmail version 8.13.6
- Postfix version 2.2.9
- Postfix version 2.3.4
- Archive Manager 3.7
- Microsoft .NET Runtime 2.0
- BlackBerry Enterprise Server version 4.1