



SERVICES

Software Development
Software Quality Assurance
Technical Support
Website Development & Hosting
Mobile Application Development
Internet Service Provider (ISP)
Infrastructure Security & Surveillance
Graphics & Multimedia
Writing & Authoring
Training & eLearning

SOLUTIONS

Enterprise Resource Planning (ERP)
Customer Relationship Management (CRM)
Document Management and Control (DMC)
Media Asset Management (MAM)
Content Management System (CMS)
Storefront & Catalogue Management
Salon & Spa Business Management

PRODUCTS

Computer Servers
Networking & Security
Computer Peripherals & Office Equipment



“ eSharing is not the first offshore, outsourced professional services group I have worked with, but they are the best. ”

Mary Nowak
Principal
Talking Points Professionals
Fort Collins, Colorado, U.S.A.

eSharing Corporation is a leading information technology company providing customers with enterprise application solutions, business consulting, professional services, and computer and networking equipment. Our enterprise solutions include enterprise resource planning (ERP), customer relationship management (CRM), document management and control (DMC), security and surveillance, and more. In addition, eSharing offers high quality computer servers, networking equipment, network security and intrusion protection and detection systems.

eSharing also provides clients with technical and business consulting services, software development services, qualified resources for staff augmentation projects, as well as turnkey project execution. Moreover, we offer customers a variety of products and services including multilingual product localizations and documentation, software quality assurance, training materials authoring and course delivery, Web development, operations and maintenance, and outsourced technical support services.

eSharing serves its global markets including North America, Europe, the Middle East, and Africa with high quality services in many markets namely the government, computer software, manufacturing, pharmaceuticals, construction, contracting and service management, financial and legal, distribution and retail, oil and gas, healthcare, consumer products, and telecommunications industries. Our team of professionals includes native talented individuals who are fluent in Arabic, French, English, German, Spanish, Italian, Portuguese, Russian, Japanese, Chinese, and other languages.

Microsoft[®]



KONICA MINOLTA





SERVICES

APPLICATION DEVELOPMENT

Application development projects include software engineering, software quality assurance, documentation, internationalization, localization, and technical support.

eSharing provides its customers with application development services by employing solid and proven software engineering methodologies based on **CMMI®** (Capability Maturity Model Integration), a methodology for evaluating and measuring the maturity of the software development process of organizations, developed by the Software Engineering Institute (SEI). Our Software Development Life Cycle (SDLC) processes cover:

- Software Engineering
- Prototyping
- Software Quality Assurance
- Load & Performance Testing
- Sustaining Engineering
- Application Customization
- Component Design & Integration
- Globalization (G10N)
- Localization (L10N)
- Technical Research
- User Interface Design
- Test Planning and Execution
- Application Tuning
- Application Deployment
- Porting and Cross-Platform Migration
- Web Development
- Internationalization (I18N)
- Technical Support

WEBSITE DEVELOPMENT & HOSTING

eSharing provides customers with Website design, development, and hosting services. Our specialized team of designers and experts are available to help you improve your Web presence and increase your corporate awareness. We offer shared and dedicated hosting services including electronic mail and file transfers.

MOBILE APPLICATION DEVELOPMENT

eSharing offers customers with mobile applications design and development services. Our team develops gaming, utility, telephony, business-to-business (B2B), business-to-consumer (B2C), and enterprise mobile applications for a variety of touch and keypad devices running different platforms such as Apple iOS, Microsoft Windows Phone, Android, and BlackBerry.

INFORMATION TECHNOLOGY

Do you need to improve your network efficiency and reduce its complexity? Do you need to enhance your network security, accessibility and reliability? Do you want to keep up with the latest new technologies and innovations? **eSharing** provides businesses with tools and services to better plan and make solid IT design decisions, to assist in practically and efficiently implement new technologies while ensuring ease of operation and maintenance as well as a fast Return On Investment (ROI). Our services include:

- Unified Threat Management
- Intellectual Property Theft Protection
- High Availability
- System Management
- Disaster Recovery & Business Continuity
- Network Infrastructure Design
- Computer & Internet Monitoring and Surveillance
- Advanced Security
- Infrastructure Auditing & Compliance
- Help Desk & Technical Support

INFRASTRUCTURE SECURITY & SURVEILLANCE

eSharing helps you protect your intellectual property (IP) and confidential information within your organization by monitoring the use of printers, email attachments, and removable media, e.g. flash drives, CDs, or DVDs.



GRAPHICS & MULTIMEDIA

eSharing's Graphics and Multimedia Services include:

- 2D and 3D Modeling & Rendering
- Logo Design
- Collateral Design
- Animated Productions
- Corporate Identity & Branding
- Multimedia Development

WRITING & AUTHORIZING

Since its inception, eSharing has been providing high-quality writing and authoring services for content related to the high technology, legal, financial, manufacturing, and general business fields. We specialize in presenting information and producing documents that are accurate and professionally authored. Whatever your documentation needs may be, we can assist you. eSharing's Writing & Authoring Services include:

- Technical Writing & Authoring
- Translations & Linguistics
- Marketing Collateral Development
- Business Writing & Authoring
- Validation Protocols Development

TRAINING & eLEARNING

eSharing provides clients with out-of-the-box and customized delivery of training courses and workshops to cater for the specific needs of our customers. We utilize leading edge training and eLearning methodologies and techniques to develop and deliver top quality training and eLearning curricula for our clients. We provide customized delivery of training courses and workshops to cater for the needs of our customers. Our leading-edge technologies and experienced specialized team enable us to create customized training solutions that are delivered either electronically or in a classroom setting, based on the specific requirements of our clients. Our Training & eLearning include Web Based Training (WBT), Courseware Development, and Training Delivery.

SOLUTIONS

ENTERPRISE RESOURCE PLANNING (ERP)

eSharing offers customers an enterprise resource planning (ERP) business management solution specialized to help medium size organizations **increase efficiency, accuracy, and customer satisfaction** by performing reports and business analysis. By enabling you to **automate and streamline your financial and business processes** across company divisions and locations, our solution helps you manage people, projects, and profitability by improving collaboration, reporting, and analysis to increase the efficiency, flexibility, and security of everyday business operations.

CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

eSharing markets a fully integrated customer relationship management (CRM) solution that provides you with the capability to **easily create and maintain a clear view of customers** from first contact through purchase and post-sales. With tools to **enhance your company's sales, marketing, and customer service processes** — along with native Microsoft Office Outlook integration — we deliver and implement a fast, flexible, and affordable solution. Our CRM solution helps you drive consistent and measurable improvement in everyday business processes.

DOCUMENT MANAGEMENT AND CONTROL (DMC)

The eSharing Document Management and Control (DMC) system **centralizes the management processes** of documentation within the enterprise and features the creation, storage, search, distribution, retrieval, retention, routing, approval, and versioning of documents. The eSharing DMC is

offered as an on demand application (Software as a Service - **SaaS**), which is entirely scalable from a small department to a global organization capable of handling many thousands of documents. Documents can be viewed, approved and published from anywhere in the world and at any time.

MEDIA ASSET MANAGEMENT (MAM)

The **eSharing** Media Asset Management (MAM) system **enables customers to identify and catalog their media assets**, accurately and efficiently. Various type of media assets are tagged with proper metadata offering you exceptional utility and flexibility, leading to rights management for content owners and added value to customers. You can create media episodes and define time cuts to rapidly locate sections of interest and minimize time-to-delivery cycles. You will be able to define user roles and accessibility rights to distribute functional responsibilities and track audit trails to establish accountability. With the **eSharing** Media Asset Management (MAM) system, customers are empowered with administrative capabilities to maintain all pre-defined metadata and to ensure consistency in identifying their media assets and intellectual property.

CONTENT MANAGEMENT SYSTEM

The **eSharing** Content Management System (CMS) is an on demand (Software as a Service - SaaS) solution that provides you with the ability **to create and maintain your Website content** and to **update the design and layout of your Website** in order to make your business **eSharing**.

STOREFRONT & CATALOGUE MANAGEMENT

The **eSharing** Storefront & Catalogue Management Solution enables you to **showcase your products and services** in an electronic catalogue allowing your visitors to browse through all your product and service categories, add items to their shopping carts, and order and pay online using secure third party payment gateways.

SALON & SPA BUSINESS MANAGEMENT

eSharing offers a Salon and Spa Business Management solution, which has everything you need to run your salon or spa, enabling you to perform various tasks to **better manage your salon and spa business, including appointment management, gift cards, gift certificates, employee management, payroll, bar coding**, and much more.

PRODUCTS

COMPUTER SERVERS

Our rich line of computer servers provides more power, capacity and flexibility by offering versatile and reliable **tower servers, rack servers** for enterprise applications and data centers, blade servers with superb connectivity, redundant and hot-plug LAN switches, and integrated blade management. We also offer simple, affordable, and **dependable storage solutions** that are easily expanded to meet every challenge.

NETWORKING & SECURITY

In order to solve the security problems for businesses and service providers, eSharing offers a wide range of **Unified Threat Management (UTM) solutions** that incorporate **firewall, intrusion prevention and gateway anti-virus**, at a minimum.

COMPUTER PERIPHERALS & OFFICE EQUIPMENT

eSharing markets visual display products including **liquid crystal display, or LCD, monitors, LCD TVs, projectors, digital signage displays** and other display products from ViewSonic, a leading global provider of visual display solutions. In addition, **eSharing** provides computer peripherals and office equipment such as **printers, plotters, scanners, photocopiers, network attached storage (NAS)**, and more.

“The **eSharing** team has demonstrated unparalleled skills and competence in executing the software development tasks that they performed.”

Craig Macy
Chief Executive Officer
Synchronus Corporation
Reno, Nevada, U.S.A.

“With their professionalism and eagerness to meet our requirements, the **eSharing** team has earned our appreciation and loyalty. We consider eSharing as one of our key strategic partners.”

Steve Chalgren
VP, Product Management and Strategy
Arena Solutions, Inc.
Foster City, California, U.S.A.



eSharing Corporation S.A.L.

Zalka - Jal El Dib Main Road • Yachoui Center • 5th Floor • Beirut • LEBANON

Tel: +961 (4) 71 47 00 • Fax: +961 (4) 71 20 20

Website: www.esharing.com • Email: info@esharing.com

LinkedIn: www.linkedin.com/company/esharing-corporation

Facebook: www.facebook.com/esharingcorp